

# aeromax Options

Telephony, Broadband Internet and more by BWA

## Options [€]

	One time setup	Monthly charge
1. Before Installation: Test in place <sup>3)</sup>	25.00	-,-
2. Installation in place: New standard installation (75 - 90 min max.)	80.00	-,-
3. Installation in place: New advanced or industrial Installation	as by offer	-,-
4. Installation in place: Costs of material (Masts, Fixings, ...), as by offer	from 30.00	-,-
5. Installation in place: customer doesn't appear to the appointment	50.00	-,-
6. Moving within the aeromax aera <b>without</b> dismantling of the existing installation by aeromax	80.00	-,-
7. Moving within the aeromax aera <b>with</b> dismantling of the existing installation by aeromax	120.00	-,-
8. Changing of owner of contract	100.00	-,-
9. End of contract: Retrieving of BWA equipment by aeromax	40.00	-,-
10. End of contract: Dismantling of BWA equipment by aeromax, as by offer	from 80.00	-,-
11. End of contract: Devolution of BWA equipment: IDU↔ODU cable missing	50.00	-,-
12. End of contract: Devolution of BWA equipment: IDU unit missing	100.00	-,-
13. First (1.) phone number with basic access for telephony	49.00	5.00
14. One (1) additional phone number, each	20.00	5.00
15. One (1) additional speech channel, each	50.00	5.00
16. Porting of one (1) already existing Telefónica phone number to aeromax, each	-,-	-,-
17. Additional intervention in place, because of the Portability	50.00	-,-
18. Discount for Telephony only with aeromax fun (no Internet usage possible)	-,-	- 5.00
19. Flat Rate of national phone calls <sup>2)</sup>	20.00	5.00
20. Flat Rate of international phone calls <sup>2)</sup>	20.00	10.00
21. Flat Rate of national and international phone calls <sup>2)</sup>	20.00	10.00
22. CountrySelect: Flat Rate of one country out of the list: "aeromax relax with international FlatRate" <sup>2)</sup>	20.00	5.00
23. One (1) static IP address, each	-,-	-,-
24. IP block with registry on RIPE database	on inquiry	on inquiry
25. Extension of maintenance contract to high priority (Level 1) <small>Technical Support including intervention in place within 24 hours in case of failure/error of service</small>	20.00	50.00
26. Extension of maintenance contract to highest priority (Level 2) <small>Technical Support including intervention in place within 4 hours in case of failure/error of service</small>	100.00	250.00
<b>27. Recommendation credit for one (1) new aeromax client, each</b> <small>The bonification of the recommendation credit takes place after the third (3.) month of the new aeromax client being using its service with aeromax, as discount on the invoice of the recommending client</small>	<b>- 20.00</b>	-,-
28. Active Monitorization of aeromax client antenna or of Telephone-/ Internetrouter, basic fee, each <small>Once (1x) a day, including status message at alarm to eMail and by SMS within Spain (SMS abroad: € 0.80 / SMS) * Monitorization every (1) hour, including status message at alarm to eMail (SMS within Spain: € 0.20 / SMS, SMS abroad: € 0.80 / SMS), additional * Monitorization every 15 minutes, including status message at alarm to eMail (SMS within Spain: € 0.20 / SMS, SMS abroad: € 0.80 / SMS), additional * Monitorization every 5 minutes, including status message at alarm to eMail (SMS within Spain: € 0.20 / SMS, SMS abroad: € 0.80 / SMS), additional</small>	50.00	15.00
29. Charge for intervention in place / intervention at client's place <small>Only, if failure/error is not aeromax's failure/error: the charge itself depends on distance and urgency</small>	from 60.00	-,-
30. Charge for intervention in place / intervention at client's place <small>Realignment and/or inspection of external antenna, after correct functioning of this antenna and after manipulation by the client</small>	from 80.00	-,-
31. Charge for intervention in place: customer doesn't appear to the appointment	50.00	-,-
32. Temporary deactivation of service, <b>with</b> telephone and/or Internet active	-,-	19.00
33. Temporary deactivation of service, <b>without</b> telephone and/or Internet active	-,-	9.00
34. Replacement of Telephone Router (rented) <sup>4)</sup> (due to physical or electrical damage)	80.00	-,-
35. Replacement of power supply of Telephone Router (rented) <sup>4)</sup>	40.00	-,-
36. Replacement of IDU of BWA antenna <sup>4)</sup>	100.00	-,-



800.007.654

Customer Support

# aeromax Options

Telephony, Broadband Internet and more by BWA

## Options - Cont. [€]

	One time setup	Monthly charge
37. Charge for invoice being sent by postal mail (DCS by postal mail), each	-,-	1,50
38. Charge for invoice being sent by eMail, each	-,-	-,-
39. Charge for payment by Credit Card, each	-,-	2,00
40. Charge for blocking of service (e.g. unpaid invoices), each	20,00	-,-
41. Charge for reactivation after blocking of service (e.g. unpaid invoices), each	10,00	-,-
42. Charge incurred as a result of an unpaid invoice, each <small>Depending on the amount of the unpaid invoice: amount of invoice up to € 100,00: € 5,90 charge amount of invoice up to € 100,00: € 11,90 charge - amount of invoice more than € 200,00: € 19,90 charge</small>	from 5,90	-,-
43. Dunning charge	20,00	-,-
44. Changing of telephone number, each	20,00	-,-

## Upgrades [€]

	One time setup	Monthly charge
<b>Download Speed</b>		
1. Upgrade from 256, 384, 512 Kilobit / sec. to 1 Megabit / sec. <sup>1)</sup>	-,-	+ 10,00
2. Upgrade from 1 Megabit / sec. to 2 Megabit / sec. <sup>1)</sup>	-,-	+ 5,00
3. Upgrade from 2 Megabit / sec. to 3 Megabit / sec. <sup>1)</sup>	-,-	+ 5,00
4. Upgrade from 3 Megabit / sec. to 5 Megabit / sec. <sup>1)</sup>	-,-	+ 10,00
<b>Upload Speed</b>		
5. Upgrade from 128, 256, 384 Kilobit / sec. to 512 Kilobit / sec. <sup>1)</sup>	-,-	+ 5,00
6. Upgrade from 512 Kilobit / sec. to 1 Megabit / sec. <sup>1)</sup>	-,-	+ 10,00
7. Upgrade from 1 Megabit / sec. to 2 Megabit / sec. <sup>1)</sup>	-,-	+ 20,00

## Special options for business customers [€]

	One time setup	Monthly charge
<b>Installation</b>		
1. Before Installation: Test in place <sup>3)</sup>	50,00	-,-
2. Installation in place: New Installation as by offer	on inquiry	-,-
3. Installation in place: Costs of material as by offer	on inquiry	-,-
<b>Minute-Packages for Telephony Service</b>		
4. 3.000 minutes / month, Destination Europe Landline <sup>5)</sup>	-,-	50,00
5. 6.000 minutes / month, Destination Europe Landline <sup>5)</sup>	-,-	80,00
6. 10.000 minutes / month, Destination Europe Landline <sup>5)</sup>	-,-	120,00
7. 200 minutes / month, Destination Spain Cellular	-,-	32,00
8. 500 minutes / month, Destination Spain Cellular	-,-	70,00
9. 1.000 minutes / month, Destination Spain Cellular	-,-	120,00
10. 2.500 minutes / month, Destination Spain Cellular	-,-	250,00
11. 5.000 minutes / month, Destination Spain Cellular	-,-	400,00

## WiFi Router [€]

	One time setup	Monthly charge
1. WLAN Router WiFi N, sold to client	40,00	-,-

All indicated prices excl. 18% IVA (VAT).

<sup>1)</sup> To add to the usual monthly charge and to the foregiven Upgrade Options

<sup>2)</sup> Only valid for private persons, but not for companies, requires any telephone product of aeromax or option number 13

<sup>3)</sup> Once the selected product has been installed, this amount will be bonificated on the first aeromax invoice

<sup>4)</sup> Does not include neither "Charge for intervention in place", nor work, nor displacement

<sup>5)</sup> Destinations defined on flatrate list: "aeromax relax with international flatrate"

Valid from 01.04.2011.